## SOUTHEND-ON-SEA BOROUGH COUNCIL

# Meeting of Health & Wellbeing Board

Date: Wednesday, 4th December, 2019
Place: Seacole Room - Tickfield

Present: Councillor T Harp (Chair),

Dr J Garcia-Lobera (Vice-Chair) (CCG)

Councillors D Jarvis, A Jones, C Mulroney, J Garcia-Lobera (Vice-Chair), S Leftley, K Jackson, S Morris, Dr K Chaturvedi, A Griffin and S Dolling (SBC), N Lockley (Healthwatch), C Hankey (MSE Health &

Care Partnership), K Ramkhelawon (Public Health, SBC).

In Attendance: Councillor L Salter (Chair – People Scrutiny Committee), S. Baker

(SBC), R Harris and N Faint, K Quance (NPS), C Williams (MSE

Hospital Group)

**Start/End Time:** 5.00 - 6.25 pm

# 612 Apologies for Absence

Apologies for absence were received from Councillor Gilbert (no substitute), Councillor Davidson (no substitute), Y. Blucher, T. Huff, J. Gardner, J. Cripps (substitute: C. Hankey), J. Broadbent.

## 613 Declarations of Interest

The following declarations of interest were made:

- (a) Councillor Harp Minute 617 (Shoebury Ambulance Station) and Minute 619 (A Better Start Southend) non-pecuniary interests: relative is an employee of the Ambulance Service; Wife employed by SAVS and close friend is employed by Better Start Southend);
- (b) K. Jackson Minute 618 (Healthwatch Report) non-pecuniary interest: SAVS hosted Healthwatch Southend;
- (c) K. Ramkhelowan Minute 619 (A Better Start Southend) non-pecuniary interest: member/representative on the Better Start Think Tank referred to in the report;

# 614 Minutes of the Meeting held on Wednesday 18th September 2019

Resolved:-

That the Minutes of the Meeting held on Wednesday 18<sup>th</sup> September 2019 be confirmed as a correct record and signed.

## 615 Questions from the Public

There were no public questions.

## 616 The Anchor Partner Programme

The Board considered a report by the Director of Strategy and New Care Models providing an overview of the work being initiated by the Mid and South Essex University Hospitals Group through the NHS Hospital is an Anchor Programme.

The Board asked a number of questions which were responded to by the Director of Strategy and New Care Models. The Board also made the following comments:

- Opportunity to do things differently and learn from other others what has worked / has not worked;
- Creating opportunities for people with learning disabilities around employment;
- Developing pathways and access to employment opportunities;
- Key factor is how people travel to and access work;
- The voluntary and community sector is an important pathway;
- Start to address adverse social, economic and environmental factors in Southend now and develop locally in tandem with Anchor Programme;

#### Resolved:

That the programme of activities and areas of work being undertaken through the Anchor Programme, be supported.

# 617 Shoebury Ambulance Station

The Board received the letter from the People Scrutiny Committee Chair and Chair of the HWB which was sent to the Interim Chief Executive, East of England Ambulance Service on 28<sup>th</sup> October 2019. The Board also received the responses to public questions at the People Scrutiny Committee held on 26<sup>th</sup> November 2019 concerning the Shoebury Ambulance Station.

The Board also received an update on progress concerning the Shoebury Ambulance station, summarised below:

- Agreed to review their plans and engage with local residents and Ward Councillors;
- Agreed to delay the planned changes and consult more fully/in more detail;
- Councillor Engagement Session arranged for 13<sup>th</sup> January 2020;
- A meeting with the Shoebury Residents Association will be arranged;
- Special People Scrutiny Committee arranged for 20th January 2020;
- Another ambulance has been introduced;
- Assured that robust conversations were taking place with the ambulance service;

#### Resolved:

That the update and progress concerning the Shoebury Ambulance Station, be noted.

## 618 Healthwatch Report

The Board considered a report from Healthwatch Southend presenting the findings and outcomes from the national survey regarding people's views on the NHS Long Term Plan and the planned changes to services locally.

The Board asked a number of questions which were responded to by the Healthwatch Southend representative. The Board also made the following comments/observations:

- What can partners do to help/support Healthwatch Southend and use the opportunities and influence change;
- What are the key messages;
- Further dialogue on what the responses mean and what the data is telling us:
- How can partners help people to communicate their experiences;
- Further work to do and more detailed analysis is needed on specific services;
- Consider the specific areas in Southend which need to be looked at more closely and identify gaps/areas of improvement within the communities;
- Opportunity to use Healthwatch data to enhance the JSNA;
- How to improve responses from under 25's on their experiences;
- Gap around experiences of people with autism and learning disabilities;
- Greater understanding of what sits underneath the data;
- Parents perspective and their experiences need to be captured;

#### Resolved:

That Healthwatch Southend identify potential areas for further exploration to a future meeting of the Board.

## 619 A Better Start Southend

The Board considered a joint report from the ABSS Chair and Director providing an update on the key ABSS developments since the last meeting of the Board.

The Board asked a number of questions which were responded to by the ABSS Chair. The Board also made the following comments/observations:

- Recognised that the solutions will be developed over a period of time;
- Need to recognise what is needed now not just in 5 years' time;
- Need to think about a different approach universally and create a culture of change;
- Being ready to roll-out ABSS programmes to other areas of the borough;
- Involving other Better Start areas their learning and challenges;
- Looking at other models developed in other places, i.e. Luton's 'flying start' programme;
- Understanding the impact and different ways of working to reduce inequalities;
- Being open and honest and bringing in external challenge;
- Further thinking needed on the workshops planned between December to April;

Resolved: That the report be noted.

# 620 Better Care Fund (BCF) Plan

The Board considered a joint report of the Deputy Chief Executive (People) and CCG Accountable Officer providing an update regarding the Better Care Fund (BCF) for 2019/20. The BCF Plan 2019/20 was submitted to NHS England on 27<sup>th</sup> September 2019.

The Board asked a number of questions which were responded to by officers of the Council and CCG.

## Resolved:

That the Southend BCF plan for 2019/20 that was submitted to NHS England on 27<sup>th</sup> Sep 2019, be noted.

# Date and time of next meeting

Wednesday 22<sup>nd</sup> January 2020 at 5pm – Tickfield Centre